



# INTELLIGENT TRANSPORTATION SYSTEMS (ITS) PLAN FOR THE KERN REGION

## **FINAL DELIVERABLE NO. 12** **REGIONAL ITS PLAN** **APPENDIX C: RELATIONSHIPS BETWEEN ITS** **USER NEEDS AND RECOMMENDED ITS** **STRATEGIES**

JUNE 2018



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Appendix C. RELATIONSHIPS BETWEEN ITS USER NEEDS AND RECOMMENDED ITS STRATEGIES

|                      |    |   | ITS User Needs  |  |                                    |   |   |   |                                     |  |                                    |  |  |                                |  |   |  |   |                                       |                                      |  |  |   |  |                                       |                           |   |  |   |   |   |  |    |
|----------------------|----|---|---|--|------------------------------------|---|---|---|-------------------------------------|--|------------------------------------|--|--|--------------------------------|--|---|--|---|---------------------------------------|--------------------------------------|--|--|---|--|---------------------------------------|---------------------------|---|--|---|---|---|--|----|
|                      |    |   | Provide information and routing (detour) information to travelers during incident, construction, weather events, special events, etc. | Provide/enhance road weather conditions information to travelers | Improve signal timing/coordination | Improve information exchange between Caltrans, local transportation agencies and transit agencies | Provide roadway closure/restriction information | Coordinate construction and maintenance project schedules within and between agencies | Reduce recurring traffic congestion | Provide incident and real-time traffic information to emergency responders and emergency management agencies | Warn work crews of errant vehicles | Share congestion information with other agencies | Improve a multi-agency, system-coordinated response to major incidents | Reduce incident clearance time | Receive real-time roadway congestion information | Provide/enhance congestion information to travelers | Use archived data for planning, modeling, analysis and traffic management strategy development | Provide more timely incident information to travelers and improve quality, consistency and thoroughness of traveler information | Improve communications in rural areas | Improve response to HAZMAT incidents | Improve incident notification to agencies and improve interagency communications | Provide information on roadway construction and maintenance activities | Monitor queue lengths in/near work zones and provide advisory to warn traffic of a stopped queue in/near work zones | Improve data collection capabilities and archiving on freeways/expressways | Monitor transportation infrastructure | Improve incident response | Provide/enhance enforcement in work zones | Provide/enhance speed enforcement at high risk locations | Use social media for traveler information dissemination | Improve 511 system/web site, enhance freeway/expressway traffic map, and enhance arterial traffic map | Share public safety/computer aided dispatch (CAD) data with transportation agencies | Provide travel times/delays through work zones |    |
| User Priority Points |    |   | 129   | 122  | 118                                | 116   | 116   | 113   | 107                                 | 103  | 102                                | 99   | 99   | 97                             | 96   | 96  | 95   | 95  | 95                                    | 93                                   | 93   | 93   | 93  | 93   | 92                                    | 91                        | 91  | 91   | 90  | 89  | 89  | 89   | 89 |
| ITS Strategies       | 1  | Intelligent Access Program – Weight Monitoring    |   |  |                                    |   |   |   |                                     |  |                                    |  |  |                                |  |   |  |   |                                       |                                      |  |  |   |  |                                       |                           |   |  |   |   |   |  |    |
|                      | 2  | Freight-Specific Dynamic Travel Planning          |   |  |                                    |   |   |   |                                     |  |                                    |  |  |                                |  |   |  |   |                                       |                                      |  |  |   |  |                                       |                           |   |  |   |   |   |  |    |
|                      | 3  | Road Weather Information for Freight Carriers     |   |  |                                    |   |   |   |                                     |  |                                    |  |  |                                |  |   |  |   |                                       |                                      |  |  |   |  |                                       |                           |   |  |   |   |   |  |    |
|                      | 4  | HAZMAT Management                                 |   |  |                                    |   |   |   |                                     |  |                                    |  |  |                                |  |   |  |   |                                       |                                      | x  |  |   |  |                                       |                           |   |  |   |   |   |  |    |
|                      | 5  | Carrier Operations and Fleet Management           |   |  |                                    |   |   |   |                                     |  |                                    |  |  |                                |  |   |  |   |                                       |                                      | x  |  |   |  |                                       |                           |   |  |   |   |   |  |    |
|                      | 6  | CV Administrative Processes                       |   |  |                                    |   |   |   |                                     |  |                                    |  |  |                                |  |   |  |   |                                       |                                      |  |  |   |  |                                       |                           |   |  |   |   |   |  |    |
|                      | 7  | Roadside CVO Safety                               |   |  |                                    |   |   |   |                                     |  |                                    |  |  |                                |  |   |  |   |                                       |                                      |  |  |   |  |                                       |                           |   |  |   |   |   |  |    |
|                      | 8  | Roadside HAZMAT Security Detection and Mitigation |   |  |                                    |   |   |   |                                     |  |                                    |  |  |                                |  |   |  |   |                                       |                                      |  | x  |   |  |                                       |                           |   |  |   |   |   |  |    |
|                      | 9  | Smart Roadside and Virtual WIM                    |   |  |                                    |   |   |   |                                     |  |                                    |  |  |                                |  |   |  |   |                                       |                                      |  |  |   |  |                                       |                           |   |  |   |   |   |  |    |
|                      | 10 | ITS Data Warehouse                                |   |  |                                    | x   |   |   |                                     |  |                                    |  |  |                                |  |   |  | x   |                                       |                                      |  |  |   |  | x                                     |                           |   |  |   |   |   |  |    |
|                      | 11 | Performance Monitoring                            |   |  |                                    |   |   |   |                                     |  |                                    |  |  |                                |  |   |  | x   |                                       |                                      |  |  |   |  | x                                     |                           |   |  |   |   |   |  |    |
|                      | 12 | Transit Vehicle Tracking                          |   |  |                                    |   |   |   |                                     |  |                                    |  |  |                                |  | x   |  |   |                                       |                                      |  |  |   |  |                                       |                           | x   |  |   |   |   |  |    |
|                      | 13 | Multi-modal Coordination                          |   |  |                                    |   |   |   |                                     |  |                                    |  |  |                                |  |   |  |   |                                       |                                      |  |  |   |  |                                       |                           |   |  |   |   |   |  |    |
|                      | 14 | Transit Connection Protection                     |   |  |                                    |   |   |   |                                     |  |                                    |  |  |                                |  |   |  |   |                                       |                                      |  |  |   |  |                                       |                           |   |  |   |   |   |  |    |
|                      | 15 | Transit Traveler Information                      |   |  |                                    |   |   |   |                                     |  |                                    |  |  |                                |  |   |  |   |                                       |                                      |  |  |   |  |                                       |                           |   |  |   |   |   |  |    |
|                      | 16 | Transit Fleet Management                          |   |  |                                    |   |   |   |                                     |  |                                    |  |  |                                |  |   |  |   |                                       |                                      |  |  |   |  |                                       |                           |   |  |   |   |   |  |    |
|                      | 17 | Transit Security                                  |   |  |                                    |   |   |   |                                     |  |                                    |  |  |                                |  |   |  |   |                                       |                                      |  |  |   |  |                                       |                           |   |  |   |   |   |  |    |
|                      | 18 | Route ID for the Visually Impaired                |   |  |                                    |   |   |   |                                     |  |                                    |  |  |                                |  |   |  |   |                                       |                                      |  |  |   |  |                                       |                           |   |  |   |   |   |  |    |
|                      | 19 | Dynamic Transit Operations                        |   |  |                                    |   |   |   |                                     |  |                                    |  |  |                                |  |   |  |   |                                       |                                      |  |  |   |  |                                       |                           |   |  |   |   |   |  |    |
|                      | 20 | Transit Signal Priority                           |   |  |                                    |   |   |   |                                     |  |                                    |  |  |                                |  |   |  |   |                                       |                                      |  |  |   |  |                                       |                           |   |  |   |   |   |  |    |
|                      | 21 | Transit Passenger Counting                        |   |  |                                    |   |   |   |                                     |  |                                    |  |  |                                |  |   |  |   |                                       |                                      |  |  |   |  |                                       |                           |   |  |   |   |   |  |    |
|                      | 22 | Transit Fixed-Route Operations                    |   |  |                                    |   |   |   |                                     |  |                                    |  |  |                                |  | x   |  |   |                                       |                                      |  |  |   |  |                                       |                           |   |  |   |   |   |  |    |
|                      | 23 | Dynamic Ridesharing and Shared Use Transportation |   |  |                                    |   |   |   |                                     |  |                                    |  |  |                                |  |   |  |   |                                       |                                      |  |  |   |  |                                       |                           |   |  |   | x   | x   |  |    |
|                      | 24 | Broadcast Traveler Information                    |   |  |                                    |   | x   |   |                                     |  |                                    |  |  |                                |  |   | x  |   | x                                     |                                      |  |  |   |  |                                       |                           |   |  |   |   |   |  |    |

|                      |    |   | ITS User Needs   |   |   |  |   |                                |  |  |   |  |   |                         |                                     |  |  |   |  |  |  |  |  |   |  |  |  |                                     |                                     |   |  |   |  |
|----------------------|----|---|--|---|---|--|---|--------------------------------|--|--|---|--|---|-------------------------|-------------------------------------|--|--|---|--|--|--|--|--|---|--|--|--|-------------------------------------|-------------------------------------|---|--|---|--|
|                      |    |   | Coordinate timed transfers between routes, providers and modes | Expand coverage of environmental/weather/road conditions detection/monitoring systems | Develop mobile apps to provide static and real-time transit information | Implement regional smart card for transit fare payment | Expand/enhance/upgrade computer aided dispatch (CAD) system | Provide roadway flood warnings | Provide transit information using social media | Reduce traffic congestion during incidents | Send email alerts of major incidents to major employers | Implement a central information/data clearinghouse | Enhance 511 to provide static and real-time transit information | Upgrade signal hardware | Expand emergency vehicle preemption | Implement/enhance web-based trip planner | Share incident information with other agencies | Coordinate arterial and freeway management strategies | Provide real-time transit arrival/departure information on web site and at bus stops | Improve/implement ability to remotely modify signal timing | Provide/enhance mobile data terminals for emergency vehicles | Expand/enhance/upgrade automatic vehicle location (AVL) system | Provide better vehicle restrictions and roadway closure information to commercial vehicles | Expand security cameras on transit vehicles, at transit stations/stops and park-and-ride facilities | Provide freeway/expressway travel times and Provide arterial travel times (on major arterials) | Implement transit signal priority technology | Implement intersection collision warning/avoidance systems | Provide tracking of HAZMAT vehicles | Improve ridesharing program/website | Share surveillance video and data with PSAPs/emergency responders | Provide target enforcement at locations with history of violations | Expand CCTV camera coverage on arterials and freeways/expressways |  |
| User Priority Points |    |   | 88   | 88  | 87  | 86   | 86  | 86                             | 85   | 85   | 85  | 84   | 84  | 82                      | 82                                  | 81                                       | 81   | 80  | 79   | 79   | 78   | 76   | 75   | 75  | 75   | 74   | 73   | 72                                  | 71                                  | 71  | 69   | 69  |  |
| ITS Strategies       | 1  | Intelligent Access Program – Weight Monitoring    |  |   |   |  |   |                                |  |  |   |  |   |                         |                                     |  |  |   |  |  |  |  |  |   |  |  |  |                                     |                                     |   |  |   |  |
|                      | 2  | Freight-Specific Dynamic Travel Planning          |  |   |   |  |   |                                |  |  |   |  |   |                         |                                     |  |  |   |  |  |  |  |  | x   |  |  |  |                                     |                                     |   |  |   |  |
|                      | 3  | Road Weather Information for Freight Carriers     |  |   |   |  |   |                                |  |  |   |  |   |                         |                                     |  |  |   |  |  |  |  |  |   |  |  |  |                                     |                                     |   |  |   |  |
|                      | 4  | HAZMAT Management                                 |  |   |   |  |   |                                |  |  |   |  |   |                         |                                     |  |  |   |  |  |  |  |  |   |  |  |  | x                                   |                                     |   |  |   |  |
|                      | 5  | Carrier Operations and Fleet Management           |  |   |   |  |   |                                |  |  |   |  |   |                         |                                     |  |  |   |  |  |  |  | x  |   |  |  |  |                                     |                                     |   |  |   |  |
|                      | 6  | CV Administrative Processes                       |  |   |   |  |   |                                |  |  |   |  |   |                         |                                     |  |  |   |  |  |  |  |  |   |  |  |  |                                     |                                     |   |  |   |  |
|                      | 7  | Roadside CVO Safety                               |  |   |   |  |   |                                |  |  |   |  |   |                         |                                     |  |  |   |  |  |  |  |  |   |  |  |  |                                     |                                     |   |  |   |  |
|                      | 8  | Roadside HAZMAT Security Detection and Mitigation |  |   |   |  |   |                                |  |  |   |  |   |                         |                                     |  |  |   |  |  |  |  |  |   |  |  |  |                                     |                                     |   |  |   |  |
|                      | 9  | Smart Roadside and Virtual WIM                    |  |   |   |  |   |                                |  |  |   |  |   |                         |                                     |  |  |   |  |  |  |  |  |   |  |  |  |                                     |                                     |   | x  |   |  |
|                      | 10 | ITS Data Warehouse                                |  |   |   |  |   |                                |  |  |   |  | x   |                         |                                     |  |  |   |  |  |  |  |  |   |  |  |  |                                     |                                     |   |  |   |  |
|                      | 11 | Performance Monitoring                            |  |   |   |  |   |                                |  |  |   |  |   |                         |                                     |  |  |   |  |  |  |  |  |   |  |  |  |                                     |                                     |   |  |   |  |
|                      | 12 | Transit Vehicle Tracking                          |  |   |   |  |   |                                |  |  |   |  |   |                         |                                     |  | x  |   |  | x  |  |  | x  |   |  |  |  |                                     |                                     |   |  |   |  |
|                      | 13 | Multi-modal Coordination                          | x  |   |   |  |   |                                |  |  |   |  |   |                         |                                     |  |  |   |  |  |  |  |  |   |  |  |  |                                     |                                     |   |  |   |  |
|                      | 14 | Transit Connection Protection                     | x  |   |   |  |   |                                |  |  |   |  |   |                         |                                     |  |  |   |  |  |  |  |  |   |  |  |  |                                     |                                     |   |  |   |  |
|                      | 15 | Transit Traveler Information                      |  |   | x   |  |   |                                |  | x  |   |  |   | x                       |                                     |  | x  |   | x  |  |  |  |  |   |  |  |  |                                     |                                     |   |  |   |  |
|                      | 16 | Transit Fleet Management                          |  |   |   |  |   |                                |  |  |   |  |   |                         |                                     |  |  |   |  |  |  |  |  |   |  |  |  |                                     |                                     |   |  |   |  |
|                      | 17 | Transit Security                                  |  |   |   |  |   |                                |  |  |   |  |   |                         |                                     |  |  |   |  |  |  |  |  |   |  | x  |  |                                     |                                     |   |  |   |  |
|                      | 18 | Route ID for the Visually Impaired                |  |   |   |  |   |                                |  |  |   |  |   |                         |                                     |  |  |   |  |  |  |  |  |   |  |  |  |                                     |                                     |   |  |   |  |
|                      | 19 | Dynamic Transit Operations                        |  |   |   |  |   |                                |  |  |   |  |   |                         |                                     |  |  |   |  |  |  |  |  |   |  |  |  |                                     |                                     |   |  |   |  |
|                      | 20 | Transit Signal Priority                           |  |   |   |  |   |                                |  |  |   |  |   |                         |                                     |  |  |   |  |  |  |  |  |   |  |  |  | x                                   |                                     |   |  |   |  |
|                      | 21 | Transit Passenger Counting                        |  |   |   |  |   |                                |  |  |   |  |   |                         |                                     |  |  |   |  |  |  |  |  |   |  |  |  |                                     |                                     |   |  |   |  |
|                      | 22 | Transit Fixed-Route Operations                    |  |   |   |  | x   |                                |  |  |   |  |   |                         |                                     |  |  |   |  |  |  |  |  |   |  |  |  |                                     |                                     |   |  |   |  |
|                      | 23 | Dynamic Ridesharing and Shared Use Transportation |  |   |   |  |   |                                |  |  |   |  |   |                         |                                     |  |  |   |  |  |  |  |  |   |  |  |  |                                     |                                     | x   |  |   |  |
|                      | 24 | Broadcast Traveler Information                    |  |   |   |  |   |                                |  |  |   | x  |   |                         |                                     |  |  |   |  |  |  |  |  |   |  |  | x  |                                     |                                     |   |  |   |  |

|                      |    |   | ITS User Needs                                    |                                      |   |  |                                  |   |                             |  |  |  |   |   |  |  |  |   |  |   |   |  |   |  |                                 |   |  |                                  |                                      |   |
|----------------------|----|---|---|--------------------------------------|---|--|----------------------------------|---|-----------------------------|--|--|--|---|---|--|--|--|---|--|---|---|--|---|--|---------------------------------|---|--|----------------------------------|--------------------------------------|---|
|                      |    |   | Implement/improve incident detection capabilities | Implement Smart Work Zone technology | Implement/enhance remote monitoring of transit vehicle mechanical condition | Develop/implement system-wide arterial management strategies | Monitor/collect air quality data | Provide on-line reservation system for demand-responsive transit services | Provide curve speed warning | Provide on-board automated enunciators | Reduce vehicle delays at rail grade crossings, Provide health monitoring of traffic signal equipment at intersections and rail crossings | Provide vehicle-over-height detection/warnings | Reduce commercial vehicle weight, width and height violations | Expand/upgrade automated passenger counters | Provide information on commercial vehicle operations (CVO) permit restrictions | Install/upgrade automatic vehicle location (AVL) on freeway service patrol vehicles and emergency vehicles | Provide interstate/inter-regional traveler information for commercial vehicles | Implement/expand dynamic message sign (DMS) installations on arterials and freeways | Implement/improve inter-jurisdictional signal coordination | Implement/upgrade computer aided dispatch (CAD) system for freeway service patrol | Provide information on available truck parking facilities | Deploy weigh-in-motion/mobile weigh enforcement technology | Improve/expand vehicle detection coverage on freeways/expressways | Warn travelers about trucks entering/existing work zones | Implement variable speed limits | Monitor queue lengths at ramp locations | Expand highway advisory radio (HAR) coverage on freeways/expressways | Improve ramp metering operations | Track locations of maintenance fleet | Implement automated/remote control gate systems |
| User Priority Points |    |   | 69  | 69                                   | 68  | 68   | 68                               | 66  | 66                          | 64                                     | 63   | 61   | 59  | 59  | 58   | 56   | 54   | 54  | 53   | 53  | 53  | 52   | 51  | 51   | 50                              | 49                                      | 45   | 44                               | 43                                   | 18  |
| ITS Strategies       | 1  | Intelligent Access Program – Weight Monitoring    |   |                                      |   |  |                                  |   |                             |  |  |  | x   |   | x  |  |  |   |  |   |   | x  |   |  |                                 |   |  |                                  |                                      |   |
|                      | 2  | Freight-Specific Dynamic Travel Planning          |   |                                      |   |  |                                  |   |                             |  |  |  |   |   | x  |  | x  |   |  |   |   |  |   |  |                                 |   |  |                                  |                                      |   |
|                      | 3  | Road Weather Information for Freight Carriers     |   |                                      |   |  |                                  |   |                             |  |  |  |   |   |  |  | x  |   |  |   |   |  |   |  |                                 |   |  |                                  |                                      |   |
|                      | 4  | HAZMAT Management                                 |   |                                      |   |  |                                  |   |                             |  |  |  |   |   |  |  |  |   |  |   |   |  |   |  |                                 |   |  |                                  |                                      |   |
|                      | 5  | Carrier Operations and Fleet Management           |   |                                      |   |  |                                  |   |                             |  |  |  |   |   |  |  |  |   |  |   |   |  |   |  |                                 |   |  |                                  |                                      |   |
|                      | 6  | CV Administrative Processes                       |   |                                      |   |  |                                  |   |                             |  |  |  |   |   | x  |  |  |   |  |   |   |  |   |  |                                 |   |  |                                  |                                      |   |
|                      | 7  | Roadside CVO Safety                               |   |                                      |   |  |                                  |   |                             |  |  |  |   |   | x  |  |  |   |  |   |   |  |   |  |                                 |   |  |                                  |                                      |   |
|                      | 8  | Roadside HAZMAT Security Detection and Mitigation |   |                                      |   |  |                                  |   |                             |  |  |  |   |   |  |  |  |   |  |   |   |  |   |  |                                 |   |  |                                  |                                      |   |
|                      | 9  | Smart Roadside and Virtual WIM                    |   |                                      |   |  |                                  |   |                             |  |  |  |   |   |  |  |  |   |  |   |   | x  |   |  |                                 |   |  |                                  |                                      |   |
|                      | 10 | ITS Data Warehouse                                |   |                                      |   |  |                                  |   |                             |  |  |  |   |   |  |  |  |   |  |   |   |  |   |  |                                 |   |  |                                  |                                      |   |
|                      | 11 | Performance Monitoring                            |   |                                      |   |  |                                  |   |                             |  |  |  |   |   |  |  |  |   |  |   |   |  |   |  |                                 |   |  |                                  |                                      |   |
|                      | 12 | Transit Vehicle Tracking                          |   |                                      |   |  |                                  |   |                             |  |  |  |   |   |  |  |  |   |  |   |   |  |   |  |                                 |   |  |                                  |                                      |   |
|                      | 13 | Multi-modal Coordination                          |   |                                      |   |  |                                  |   |                             |  |  |  |   |   |  |  |  |   |  |   |   |  |   |  |                                 |   |  |                                  |                                      |   |
|                      | 14 | Transit Connection Protection                     |   |                                      |   |  |                                  |   |                             |  |  |  |   |   |  |  |  |   |  |   |   |  |   |  |                                 |   |  |                                  |                                      |   |
|                      | 15 | Transit Traveler Information                      |   |                                      |   |  |                                  |   |                             |  | x  |  |   |   |  |  |  |   |  |   |   |  |   |  |                                 |   |  |                                  |                                      |   |
|                      | 16 | Transit Fleet Management                          |   |                                      | x   |  |                                  |   |                             |  |  |  |   |   |  |  |  |   |  |   |   |  |   |  |                                 |   |  |                                  |                                      |   |
|                      | 17 | Transit Security                                  |   |                                      |   |  |                                  |   |                             |  |  |  |   |   |  |  |  |   |  |   |   |  |   |  |                                 |   |  |                                  |                                      |   |
|                      | 18 | Route ID for the Visually Impaired                |   |                                      |   |  |                                  |   |                             |  | x  |  |   |   |  |  |  |   |  |   |   |  |   |  |                                 |   |  |                                  |                                      |   |
|                      | 19 | Dynamic Transit Operations                        |   |                                      |   |  |                                  | x   |                             |  |  |  |   |   |  |  |  |   |  |   |   |  |   |  |                                 |   |  |                                  |                                      |   |
|                      | 20 | Transit Signal Priority                           |   |                                      |   |  |                                  |   |                             |  |  |  |   |   |  |  |  |   |  |   |   |  |   |  |                                 |   |  |                                  |                                      |   |
|                      | 21 | Transit Passenger Counting                        |   |                                      |   |  |                                  |   |                             |  |  |  |   |   | x  |  |  |   |  |   |   |  |   |  |                                 |   |  |                                  |                                      |   |
|                      | 22 | Transit Fixed-Route Operations                    |   |                                      |   |  |                                  |   |                             |  |  |  |   |   |  |  |  |   |  |   |   |  |   |  |                                 |   |  |                                  |                                      |   |
|                      | 23 | Dynamic Ridesharing and Shared Use Transportation |   |                                      |   |  |                                  |   |                             |  |  |  |   |   |  |  |  |   |  |   |   |  |   |  |                                 |   |  |                                  |                                      |   |
|                      | 24 | Broadcast Traveler Information                    |   |                                      |   |  |                                  |   |                             |  |  |  |   |   |  |  |  |   |  |   |   |  |   |  |                                 |   | x  |                                  |                                      |   |



|                      |    |   | ITS User Needs  |  |                                    |   |   |   |                                     |  |                                    |  |  |                                |  |   |  |   |                                       |                                      |  |  |   |  |                                       |                           |   |  |   |   |   |  |
|----------------------|----|---|---|--|------------------------------------|---|---|---|-------------------------------------|--|------------------------------------|--|--|--------------------------------|--|---|--|---|---------------------------------------|--------------------------------------|--|--|---|--|---------------------------------------|---------------------------|---|--|---|---|---|--|
|                      |    |   | Provide information and routing (detour) information to travelers during incident, construction, weather events, special events, etc. | Provide/enhance road weather conditions information to travelers | Improve signal timing/coordination | Improve information exchange between Caltrans, local transportation agencies and transit agencies | Provide roadway closure/restriction information | Coordinate construction and maintenance project schedules within and between agencies | Reduce recurring traffic congestion | Provide incident and real-time traffic information to emergency responders and emergency management agencies | Warn work crews of errant vehicles | Share congestion information with other agencies | Improve a multi-agency, system-coordinated response to major incidents | Reduce incident clearance time | Receive real-time roadway congestion information | Provide/enhance congestion information to travelers | Use archived data for planning, modeling, analysis and traffic management strategy development | Provide more timely incident information to travelers and improve quality, consistency and thoroughness of traveler information | Improve communications in rural areas | Improve response to HAZMAT incidents | Improve incident notification to agencies and improve interagency communications | Provide information on roadway construction and maintenance activities | Monitor queue lengths in/near work zones and provide advisory to warn traffic of a stopped queue in/near work zones | Improve data collection capabilities and archiving on freeways/expressways | Monitor transportation infrastructure | Improve incident response | Provide/enhance enforcement in work zones | Provide/enhance speed enforcement at high risk locations | Use social media for traveler information dissemination | Improve 511 system/web site, enhance freeway/expressway traffic map, and enhance arterial traffic map | Share public safety/computer aided dispatch (CAD) data with transportation agencies | Provide travel times/delays through work zones |
| User Priority Points |    |   | 129   | 122  | 118                                | 116   | 116   | 113   | 107                                 | 103  | 102                                | 99   | 99   | 97                             | 96   | 96  | 95   | 95  | 95                                    | 93                                   | 93   | 93   | 93  | 92   | 91                                    | 91                        | 91  | 90   | 89  | 89  | 89  | 89   |
| ITS Strategies       | 25 | Traffic Information Dissemination         |   |  |                                    |   |   |   |                                     |  |                                    | x  |  |                                |  |   |  | x   |                                       |                                      |  |  |   |  |                                       |                           |   |  |   |   | x   |  |
|                      | 26 | Personalized Traveler Information         |   |  |                                    |   |   |   |                                     |  |                                    |  |  |                                |  | x   |  | x   |                                       |                                      |  |  |   |  |                                       |                           |   |  |   |   |   |  |
|                      | 27 | Dynamic Route Guidance                    | x   |  |                                    |   | x   |   |                                     |  |                                    |  |  |                                |  | x   |  |   |                                       |                                      |  |  |   |  |                                       |                           |   |  |   |   |   |  |
|                      | 28 | Traffic Incident Management System        |   |  |                                    |   |   |   |                                     |  |                                    |  |  |                                |  |   |  |   |                                       |                                      |  |  |   |  |                                       |                           |   |  |   |   | x   |  |
|                      | 29 | Regional Traffic Management               |   |  | x                                  |   |   |   | x                                   |  |                                    | x  |  |                                |  |   |  |   |                                       |                                      |  |  |   |  |                                       |                           |   |  |   |   |   |  |
|                      | 30 | Traffic Signal Control                    |   |  | x                                  |   |   |   | x                                   |  |                                    |  |  |                                |  |   |  |   |                                       |                                      |  |  |   |  |                                       |                           |   |  |   |   |   |  |
|                      | 31 | Connected Vehicle Traffic Signal System   |   |  | x                                  |   |   |   |                                     |  |                                    |  |  |                                |  |   |  |   |                                       |                                      |  |  |   |  |                                       |                           |   |  |   |   |   |  |
|                      | 32 | Infrastructure-Based Traffic Surveillance |   |  |                                    |   |   |   |                                     |  |                                    |  |  |                                |  |   |  |   |                                       |                                      |  |  |   |  |                                       |                           |   |  |   |   |   |  |
|                      | 33 | Speed Warning and Enforcement             |   |  |                                    |   |   |   |                                     |  |                                    |  |  |                                |  |   |  |   |                                       |                                      |  |  |   |  |                                       |                           |   |  | x   |   |   |  |
|                      | 34 | Traffic Metering                          |   |  |                                    |   |   |   |                                     | x  |                                    |  |  |                                |  |   |  |   |                                       |                                      |  |  |   |  |                                       |                           |   |  |   |   |   |  |
|                      | 35 | Speed Harmonization                       |   |  |                                    |   |   |   |                                     | x  |                                    |  |  |                                |  |   |  |   |                                       |                                      |  |  |   |  |                                       |                           |   |  |   |   |   |  |
|                      | 36 | Dynamic Lane Management and Shoulder Use  |   |  |                                    |   |   |   |                                     | x  |                                    |  |  |                                |  |   |  |   |                                       |                                      |  |  |   |  |                                       |                           |   |  |   |   |   |  |
|                      | 37 | Railroad Operations Coordination          |   |  |                                    |   |   |   |                                     |  |                                    |  |  |                                |  |   |  |   |                                       |                                      |  |  |   |  |                                       |                           |   |  |   |   |   |  |
|                      | 38 | Advanced Railroad Grade Crossing          |   |  |                                    |   |   |   |                                     |  |                                    |  |  |                                |  |   |  |   |                                       |                                      |  |  |   |  |                                       |                           |   |  |   |   |   |  |
|                      | 39 | Standard Railroad Grade Crossing          |   |  |                                    |   |   |   |                                     |  |                                    |  |  |                                |  |   |  |   |                                       |                                      |  |  |   |  |                                       |                           |   |  |   |   |   |  |
|                      | 40 | Vehicle-Based Traffic Surveillance        |   |  |                                    |   |   |   |                                     |  |                                    |  |  |                                |  |   |  |   |                                       |                                      |  |  |   |  |                                       |                           |   |  |   |   |   |  |
|                      | 41 | Roadway Closure Management                |   |  |                                    |   |   |   |                                     |  |                                    |  |  |                                |  |   |  |   |                                       |                                      |  |  |   |  |                                       |                           |   |  |   |   |   |  |
|                      | 42 | Variable Speed Limits                     |   |  |                                    |   |   |   |                                     |  |                                    |  |  |                                |  |   |  |   |                                       |                                      |  |  |   |  |                                       |                           |   |  |   |   |   |  |
|                      | 43 | Routing Support for Emergency Responders  |   |  |                                    |   |   |   |                                     |  | x                                  |  |  |                                | x  |   |  |   |                                       |                                      |  |  |   |  |                                       |                           | x   |  |   |   |   |  |
|                      | 44 | Vehicle Emergency Response                |   |  |                                    |   |   |   |                                     |  | x                                  |  |  |                                | x  |   |  |   |                                       |                                      |  |  |   |  |                                       |                           | x   |  |   |   |   |  |
|                      | 45 | Emergency Call-Taking and Dispatch        |   |  |                                    |   |   |   |                                     |  |                                    |  | x  | x                              |  |   |  |   |                                       |                                      |  |  |   |  |                                       |                           | x   |  |   |   |   |  |
|                      | 46 | Roadway Service Patrols                   |   |  |                                    |   |   |   |                                     |  |                                    |  |  | x                              |  |   |  |   |                                       |                                      |  |  |   |  |                                       |                           |   |  |   |   |   |  |

|                      |    |   | ITS User Needs   |   |   |  |   |                                |  |  |   |  |   |                         |                                     |  |  |   |  |  |  |  |  |   |  |  |  |                                     |                                     |   |  |   |  |
|----------------------|----|---|--|---|---|--|---|--------------------------------|--|--|---|--|---|-------------------------|-------------------------------------|--|--|---|--|--|--|--|--|---|--|--|--|-------------------------------------|-------------------------------------|---|--|---|--|
|                      |    |   | Coordinate timed transfers between routes, providers and modes | Expand coverage of environmental/weather/road conditions detection/monitoring systems | Develop mobile apps to provide static and real-time transit information | Implement regional smart card for transit fare payment | Expand/enhance/upgrade computer aided dispatch (CAD) system | Provide roadway flood warnings | Provide transit information using social media | Reduce traffic congestion during incidents | Send email alerts of major incidents to major employers | Implement a central information/data clearinghouse | Enhance 511 to provide static and real-time transit information | Upgrade signal hardware | Expand emergency vehicle preemption | Implement/enhance web-based trip planner | Share incident information with other agencies | Coordinate arterial and freeway management strategies | Provide real-time transit arrival/departure information on web site and at bus stops | Improve/implement ability to remotely modify signal timing | Provide/enhance mobile data terminals for emergency vehicles | Expand/enhance/upgrade automatic vehicle location (AVL) system | Provide better vehicle restrictions and roadway closure information to commercial vehicles | Expand security cameras on transit vehicles, at transit stations/stops and park-and-ride facilities | Provide freeway/expressway travel times and Provide arterial travel times (on major arterials) | Implement transit signal priority technology | Implement intersection collision warning/avoidance systems | Provide tracking of HAZMAT vehicles | Improve ridesharing program/website | Share surveillance video and data with PSAPs/emergency responders | Provide target enforcement at locations with history of violations | Expand CCTV camera coverage on arterials and freeways/expressways |  |
| User Priority Points |    |   | 88   | 88  | 87  | 86   | 86  | 86                             | 85   | 85   | 85  | 84   | 84  | 82                      | 82                                  | 81                                       | 81   | 80  | 79   | 79   | 78   | 76   | 75   | 75  | 75   | 74   | 73   | 72                                  | 71                                  | 71  | 69   | 69  |  |
| ITS Strategies       | 25 | Traffic Information Dissemination         |  |   |   |  |   | x                              |  |  |   |  |   |                         |                                     |  | x  |   |  |  |  |  |  |   |  | x  |  |                                     |                                     | x   |  |   |  |
|                      | 26 | Personalized Traveler Information         |  |   |   |  |   |                                |  |  | x   |  |   |                         |                                     |  |  |   |  |  |  |  |  |   |  | x  |  |                                     |                                     |   |  |   |  |
|                      | 27 | Dynamic Route Guidance                    |  |   |   |  |   |                                |  |  |   |  |   |                         |                                     |  |  |   |  |  |  |  |  |   |  |  |  |                                     |                                     |   |  |   |  |
|                      | 28 | Traffic Incident Management System        |  |   |   |  |   |                                |  | x  |   |  |   |                         |                                     |  | x  | x   |  |  |  |  |  |   |  |  |  |                                     |                                     | x   |  |   |  |
|                      | 29 | Regional Traffic Management               |  |   |   |  |   |                                |  | x  |   |  |   |                         |                                     |  | x  | x   |  |  |  |  |  |   |  |  |  |                                     |                                     |   |  |   |  |
|                      | 30 | Traffic Signal Control                    |  |   |   |  |   |                                |  |  |   |  |   |                         | x                                   |  |  |   |  |  | x  |  |  |   |  |  |  |                                     |                                     |   |  |   |  |
|                      | 31 | Connected Vehicle Traffic Signal System   |  |   |   |  |   |                                |  |  |   |  |   |                         | x                                   |  |  |   |  |  |  |  |  |   |  |  |  | x                                   |                                     |   |  |   |  |
|                      | 32 | Infrastructure-Based Traffic Surveillance |  |   |   |  |   |                                |  |  |   |  |   |                         |                                     |  |  |   |  |  | x  |  |  |   |  |  |  |                                     |                                     |   |  | x   |  |
|                      | 33 | Speed Warning and Enforcement             |  |   |   |  |   |                                |  |  |   |  |   |                         |                                     |  |  |   |  |  |  |  |  |   |  |  |  |                                     |                                     |   |  |   |  |
|                      | 34 | Traffic Metering                          |  |   |   |  |   |                                |  |  |   |  |   |                         |                                     |  |  |   |  |  |  |  |  |   |  |  |  |                                     |                                     |   |  |   |  |
|                      | 35 | Speed Harmonization                       |  |   |   |  |   |                                |  |  |   |  |   |                         |                                     |  |  |   |  |  |  |  |  |   |  |  |  |                                     |                                     |   |  |   |  |
|                      | 36 | Dynamic Lane Management and Shoulder Use  |  |   |   |  |   |                                |  |  |   |  |   |                         |                                     |  |  |   |  |  |  |  |  |   |  |  |  |                                     |                                     |   |  |   |  |
|                      | 37 | Railroad Operations Coordination          |  |   |   |  |   |                                |  |  |   |  |   |                         |                                     |  |  |   |  |  |  |  |  |   |  |  |  |                                     |                                     |   |  |   |  |
|                      | 38 | Advanced Railroad Grade Crossing          |  |   |   |  |   |                                |  |  |   |  |   |                         |                                     |  |  |   |  |  |  |  |  |   |  |  |  |                                     |                                     |   |  |   |  |
|                      | 39 | Standard Railroad Grade Crossing          |  |   |   |  |   |                                |  |  |   |  |   |                         |                                     |  |  |   |  |  |  |  |  |   |  |  |  |                                     |                                     |   |  |   |  |
|                      | 40 | Vehicle-Based Traffic Surveillance        |  |   |   |  |   |                                |  |  |   |  |   |                         |                                     |  |  |   |  |  |  |  |  |   |  |  |  |                                     |                                     |   |  |   |  |
|                      | 41 | Roadway Closure Management                |  |   |   |  |   |                                |  |  |   |  |   |                         |                                     |  |  |   |  |  |  |  |  |   |  |  |  |                                     |                                     |   |  |   |  |
|                      | 42 | Variable Speed Limits                     |  |   |   |  |   |                                |  |  |   |  |   |                         |                                     |  |  |   |  |  |  |  |  |   |  |  |  |                                     |                                     |   |  |   |  |
|                      | 43 | Routing Support for Emergency Responders  |  |   |   |  |   |                                |  |  |   |  |   |                         |                                     |  |  |   |  |  |  | x  |  |   |  |  |  |                                     |                                     |   |  |   |  |
|                      | 44 | Vehicle Emergency Response                |  |   |   |  |   |                                |  |  |   |  |   |                         |                                     |  |  |   |  |  |  | x  |  |   |  |  |  |                                     |                                     |   |  |   |  |
|                      | 45 | Emergency Call-Taking and Dispatch        |  |   |   |  |   |                                |  |  |   |  |   |                         |                                     |  |  |   |  |  |  |  |  |   |  |  |  |                                     |                                     |   |  |   |  |
|                      | 46 | Roadway Service Patrols                   |  |   |   |  |   |                                |  |  |   |  |   |                         |                                     |  |  |   |  |  |  |  |  |   |  |  |  |                                     |                                     |   |  |   |  |

|                      |    |   | ITS User Needs                                    |                                      |   |  |                                  |   |                             |  |  |  |   |   |  |  |  |   |  |   |   |  |   |  |                                 |   |  |                                  |                                      |   |   |
|----------------------|----|---|---|--------------------------------------|---|--|----------------------------------|---|-----------------------------|--|--|--|---|---|--|--|--|---|--|---|---|--|---|--|---------------------------------|---|--|----------------------------------|--------------------------------------|---|---|
|                      |    |   | Implement/improve incident detection capabilities | Implement Smart Work Zone technology | Implement/enhance remote monitoring of transit vehicle mechanical condition | Develop/implement system-wide arterial management strategies | Monitor/collect air quality data | Provide on-line reservation system for demand-responsive transit services | Provide curve speed warning | Provide on-board automated enunciators | Reduce vehicle delays at rail grade crossings, Provide health monitoring of traffic signal equipment at intersections and rail crossings | Provide vehicle-over-height detection/warnings | Reduce commercial vehicle weight, width and height violations | Expand/upgrade automated passenger counters | Provide information on commercial vehicle operations (CVO) permit restrictions | Install/upgrade automatic vehicle location (AVL) on freeway service patrol vehicles and emergency vehicles | Provide interstate/inter-regional traveler information for commercial vehicles | Implement/expand dynamic message sign (DMS) installations on arterials and freeways | Implement/improve inter-jurisdictional signal coordination | Implement/upgrade computer aided dispatch (CAD) system for freeway service patrol | Provide information on available truck parking facilities | Deploy weigh-in-motion/mobile weigh enforcement technology | Improve/expand vehicle detection coverage on freeways/expressways | Warn travelers about trucks entering/existing work zones | Implement variable speed limits | Monitor queue lengths at ramp locations | Expand highway advisory radio (HAR) coverage on freeways/expressways | Improve ramp metering operations | Track locations of maintenance fleet | Implement automated/remote control gate systems |   |
| User Priority Points |    |   | 69  | 69                                   | 68  | 68   | 68                               | 66  | 66                          | 64                                     | 63   | 61   | 59  | 59  | 58   | 56   | 54   | 54  | 53   | 53  | 53  | 52   | 51  | 51   | 50                              | 49                                      | 45   | 44                               | 43                                   | 18  |   |
| ITS Strategies       | 25 | Traffic Information Dissemination         |   |                                      |   |  |                                  |   |                             |  |  |  |   |   |  |  |  | x   |  |   |   |  |   |  |                                 |   |  | x                                |                                      |   |   |
|                      | 26 | Personalized Traveler Information         |   |                                      |   |  |                                  |   |                             |  |  |  |   |   |  |  |  |   |  |   |   |  |   |  |                                 |   |  |                                  |                                      |   |   |
|                      | 27 | Dynamic Route Guidance                    |   |                                      |   |  |                                  |   |                             |  |  |  |   |   |  |  |  |   |  |   |   |  |   |  |                                 |   |  |                                  |                                      |   |   |
|                      | 28 | Traffic Incident Management System        |   |                                      |   | x  |                                  |   |                             |  |  |  |   |   |  |  |  |   |  |   |   |  |   |  |                                 |   |  |                                  |                                      |   |   |
|                      | 29 | Regional Traffic Management               |   |                                      |   | x  |                                  |   |                             |  |  |  |   |   |  |  |  |   |  | x   |   |  |   |  |                                 |   |  |                                  |                                      |   |   |
|                      | 30 | Traffic Signal Control                    |   |                                      |   |  |                                  |   |                             |  |  |  |   |   |  |  |  |   |  | x   |   |  |   |  |                                 |   |  |                                  |                                      |   |   |
|                      | 31 | Connected Vehicle Traffic Signal System   |   |                                      |   | x  |                                  |   |                             |  |  |  |   |   |  |  |  |   |  |   |   |  |   |  |                                 |   |  |                                  |                                      |   |   |
|                      | 32 | Infrastructure-Based Traffic Surveillance | x   |                                      |   |  |                                  |   |                             |  |  |  |   |   |  |  |  |   |  |   |   |  |   | x  |                                 |   |  |                                  |                                      |   |   |
|                      | 33 | Speed Warning and Enforcement             |   |                                      |   |  |                                  |   |                             |  |  |  |   |   |  |  |  |   |  |   |   |  |   |  |                                 |   |  |                                  |                                      |   |   |
|                      | 34 | Traffic Metering                          |   |                                      |   |  |                                  |   |                             |  |  |  |   |   |  |  |  |   |  |   |   |  |   |  |                                 |   |  |                                  | x                                    |   |   |
|                      | 35 | Speed Harmonization                       |   |                                      |   |  |                                  |   |                             |  |  |  |   |   |  |  |  |   |  |   |   |  |   |  | x                               |   |  |                                  |                                      |   |   |
|                      | 36 | Dynamic Lane Management and Shoulder Use  |   |                                      |   |  |                                  |   |                             |  |  |  |   |   |  |  |  |   |  |   |   |  |   |  |                                 |   |  |                                  |                                      |   |   |
|                      | 37 | Railroad Operations Coordination          |   |                                      |   |  |                                  |   |                             |  |  | x  |   |   |  |  |  |   |  |   |   |  |   |  |                                 |   |  |                                  |                                      |   |   |
|                      | 38 | Advanced Railroad Grade Crossing          |   |                                      |   |  |                                  |   |                             |  |  | x  |   |   |  |  |  |   |  |   |   |  |   |  |                                 |   |  |                                  |                                      |   |   |
|                      | 39 | Standard Railroad Grade Crossing          |   |                                      |   |  |                                  |   |                             |  |  | x  |   |   |  |  |  |   |  |   |   |  |   |  |                                 |   |  |                                  |                                      |   |   |
|                      | 40 | Vehicle-Based Traffic Surveillance        | x   |                                      |   |  |                                  |   |                             |  |  |  |   |   |  |  |  |   |  |   |   |  |   | x  |                                 |   |  |                                  |                                      |   |   |
|                      | 41 | Roadway Closure Management                |   |                                      |   |  |                                  |   |                             |  |  |  |   |   |  |  |  |   |  |   |   |  |   |  |                                 |   |  |                                  |                                      |   | x |
|                      | 42 | Variable Speed Limits                     |   |                                      |   |  |                                  |   |                             |  |  |  |   |   |  |  |  |   |  |   |   |  |   |  |                                 | x                                       |  |                                  |                                      |   |   |
|                      | 43 | Routing Support for Emergency Responders  |   |                                      |   |  |                                  |   |                             |  |  |  |   |   |  |  |  |   |  |   |   |  |   |  |                                 |   |  |                                  |                                      |   |   |
|                      | 44 | Vehicle Emergency Response                |   |                                      |   |  |                                  |   |                             |  |  |  |   |   |  |  |  |   |  |   |   |  |   |  |                                 |   |  |                                  |                                      |   |   |
|                      | 45 | Emergency Call-Taking and Dispatch        |   |                                      |   |  |                                  |   |                             |  |  |  |   |   |  |  |  |   |  |   | x   |  |   |  |                                 |   |  |                                  |                                      |   |   |
|                      | 46 | Roadway Service Patrols                   |   |                                      |   |  |                                  |   |                             |  |  |  |   |   |  |  | x  |   |  |   | x   |  |   |  |                                 |   |  |                                  |                                      |   |   |



|                      |    |  | ITS User Needs  |  |                                     |   |   |   |                                     |  |                                    |  |  |                                |  |   |  |   |                                       |                                      |  |  |   |  |                                       |                           |   |  |   |   |   |  |
|----------------------|----|--|---|--|-------------------------------------|---|---|---|-------------------------------------|--|------------------------------------|--|--|--------------------------------|--|---|--|---|---------------------------------------|--------------------------------------|--|--|---|--|---------------------------------------|---------------------------|---|--|---|---|---|--|
|                      |    |  | Provide information and routing (detour) information to travelers during incident, construction, weather events, special events, etc. | Provide/enhance road weather conditions information to travelers | Improve signal timing/co-ordination | Improve information exchange between Caltrans, local transportation agencies and transit agencies | Provide roadway closure/restriction information | Coordinate construction and maintenance project schedules within and between agencies | Reduce recurring traffic congestion | Provide incident and real-time traffic information to emergency responders and emergency management agencies | Warn work crews of errant vehicles | Share congestion information with other agencies | Improve a multi-agency, system-coordinated response to major incidents | Reduce incident clearance time | Receive real-time roadway congestion information | Provide/enhance congestion information to travelers | Use archived data for planning, modeling, analysis and traffic management strategy development | Provide more timely incident information to travelers and improve quality, consistency and thoroughness of traveler information | Improve communications in rural areas | Improve response to HAZMAT incidents | Improve incident notification to agencies and improve interagency communications | Provide information on roadway construction and maintenance activities | Monitor queue lengths in/near work zones and provide advisory to warn traffic of a stopped queue in/near work zones | Improve data collection capabilities and archiving on freeways/expressways | Monitor transportation infrastructure | Improve incident response | Provide/enhance enforcement in work zones | Provide/enhance speed enforcement at high risk locations | Use social media for traveler information dissemination | Improve 511 system/web site, enhance freeway/expressway traffic map, and enhance arterial traffic map | Share public safety/computer aided dispatch (CAD) data with transportation agencies | Provide travel times/delays through work zones |
| User Priority Points |    |  | 129   | 122  | 118                                 | 116   | 116   | 113   | 107                                 | 103  | 102                                | 99   | 99   | 97                             | 96   | 96  | 95   | 95  | 95                                    | 93                                   | 93   | 93   | 93  | 92   | 91                                    | 91                        | 91  | 90   | 89  | 89  | 89  | 89   |
| ITS Strategies       | 47 | Incident Scene Pre-Arrival Staging Guidance for Emergency Responders |   |  |                                     |   |   |   |                                     | x  |                                    |  |  | x                              |  |   |  |   |                                       |                                      |  |  |   |  |                                       | x                         |   |  |   |   |   |  |
|                      | 48 | Emergency Vehicle Preemption   |   |  |                                     |   |   |   |                                     |  |                                    |  |  | x                              |  |   |  |   |                                       |                                      |  |  |   |  |                                       | x                         |   |  |   |   |   |  |
|                      | 49 | Mayday Notification  |   |  |                                     |   |   |   |                                     |  |                                    |  |  |                                |  |   |  |   |                                       |                                      |  |  |   |  |                                       | x                         |   |  |   |   |   |  |
|                      | 50 | Transportation Infrastructure Protection                             |   |  |                                     |   |   |   |                                     |  |                                    |  |  |                                |  |   |  |   |                                       |                                      |  |  |   | x  |                                       |                           |   |  |   |   |   |  |
|                      | 51 | Wide-Area Alert  |   |  |                                     |   |   |   |                                     |  |                                    |  |  |                                |  |   |  |   |                                       | x                                    |  | x  |   |  |                                       |                           |   |  |   |   |   |  |
|                      | 52 | Early Warning System   |   |  |                                     |   |   |   |                                     |  |                                    |  |  | x                              |  |   |  |   |                                       |                                      |  | x  |   |  |                                       |                           |   |  |   |   |   |  |
|                      | 53 | Evacuation and Reentry Management                                    |   |  |                                     |   |   |   |                                     |  |                                    |  |  | x                              |  |   |  |   |                                       |                                      |  |  |   |  |                                       |                           |   |  |   |   |   |  |
|                      | 54 | Disaster Response and Recovery                                       |   |  |                                     |   |   |   |                                     |  |                                    |  |  | x                              |  |   |  |   |                                       |                                      |  | x  |   |  |                                       |                           |   |  |   |   |   |  |
|                      | 55 | Maintenance and Construction Activity Coordination                   |   |  |                                     |   |   | x   |                                     |  |                                    |  |  |                                |  |   |  |   |                                       |                                      |  |  | x   |  |                                       |                           |   |  |   |   |   |  |
|                      | 56 | Work Zone Management   |   |  |                                     |   |   | x   |                                     |  |                                    |  |  |                                |  |   |  |   |                                       |                                      |  |  |   |  |                                       |                           | x   |  |   |   |   | x  |
|                      | 57 | Work Zone Safety Monitoring  |   |  |                                     |   |   |   |                                     |  |                                    | x  |  |                                |  |   |  |   |                                       |                                      |  |  |   |  |                                       |                           |   |  |   |   |   |  |
|                      | 58 | Maintenance and Construction Vehicle and Equipment Tracking          |   |  |                                     |   |   |   |                                     |  |                                    |  |  |                                |  |   |  |   |                                       |                                      |  |  |   |  |                                       |                           |   |  |   |   |   |  |
|                      | 59 | Roadway Maintenance and Construction                                 |   |  |                                     |   | x   |   |                                     |  |                                    |  |  |                                |  |   |  |   |                                       |                                      |  |  |   |  |                                       |                           |   |  |   |   |   |  |
|                      | 60 | Curve Speed Warning  |   |  |                                     |   |   |   |                                     |  |                                    |  |  |                                |  |   |  |   |                                       |                                      |  |  |   |  |                                       |                           |   |  |   |   |   |  |
|                      | 61 | Road Weather Motorist Alert and Warning                              |   | x  |                                     |   |   |   |                                     |  |                                    |  |  |                                |  |   |  |   |                                       |                                      |  |  |   |  |                                       |                           |   |  |   |   |   |  |
|                      | 62 | Oversize Vehicle Warning   |   |  |                                     |   |   |   |                                     |  |                                    |  |  |                                |  |   |  |   |                                       |                                      |  |  |   |  |                                       |                           |   |  |   |   |   |  |
|                      | 63 | Weather Information Processing and Distribution                      |   |  |                                     |   |   |   |                                     |  |                                    |  |  |                                |  |   |  |   |                                       |                                      |  |  |   |  |                                       |                           |   |  |   |   |   |  |
|                      | 64 | Weather Data Collection  |   |  |                                     |   |   |   |                                     |  |                                    |  |  |                                |  |   |  |   |                                       |                                      |  |  |   |  |                                       |                           |   |  |   |   |   |  |
|                      | 65 | Spot Weather Impact Warning  |   |  |                                     |   |   |   |                                     |  |                                    |  |  |                                |  |   |  |   |                                       |                                      |  |  |   |  |                                       |                           |   |  |   |   |   |  |
|                      | 66 | Parking Space Management   |   |  |                                     |   |   |   |                                     |  |                                    |  |  |                                |  |   |  |   |                                       |                                      |  |  |   |  |                                       |                           |   |  |   |   |   |  |



|                      |    |  | ITS User Needs   |   |   |  |   |                                |  |  |   |  |   |                         |                                     |  |  |   |  |  |  |  |  |   |  |  |  |                                     |                                     |   |  |   |  |
|----------------------|----|--|--|---|---|--|---|--------------------------------|--|--|---|--|---|-------------------------|-------------------------------------|--|--|---|--|--|--|--|--|---|--|--|--|-------------------------------------|-------------------------------------|---|--|---|--|
|                      |    |  | Coordinate timed transfers between routes, providers and modes | Expand coverage of environmental/weather/road conditions detection/monitoring systems | Develop mobile apps to provide static and real-time transit information | Implement regional smart card for transit fare payment | Expand/enhance/upgrade computer aided dispatch (CAD) system | Provide roadway flood warnings | Provide transit information using social media | Reduce traffic congestion during incidents | Send email alerts of major incidents to major employers | Implement a central information/data clearinghouse | Enhance 511 to provide static and real-time transit information | Upgrade signal hardware | Expand emergency vehicle preemption | Implement/enhance web-based trip planner | Share incident information with other agencies | Coordinate arterial and freeway management strategies | Provide real-time transit arrival/departure information on web site and at bus stops | Improve/implement ability to remotely modify signal timing | Provide/enhance mobile data terminals for emergency vehicles | Expand/enhance/upgrade automatic vehicle location (AVL) system | Provide better vehicle restrictions and roadway closure information to commercial vehicles | Expand security cameras on transit vehicles, at transit stations/stops and park-and-ride facilities | Provide freeway/expressway travel times and Provide arterial travel times (on major arterials) | Implement transit signal priority technology | Implement intersection collision warning/avoidance systems | Provide tracking of HAZMAT vehicles | Improve ridesharing program/website | Share surveillance video and data with PSAPs/emergency responders | Provide target enforcement at locations with history of violations | Expand CCTV camera coverage on arterials and freeways/expressways |  |
| User Priority Points |    |  | 88   | 88  | 87  | 86   | 86  | 86                             | 85   | 85   | 85  | 84   | 84  | 82                      | 82                                  | 81                                       | 81   | 80  | 79   | 79   | 78   | 76   | 75   | 75  | 75   | 74   | 73   | 72                                  | 71                                  | 71  | 69   | 69  |  |
| ITS Strategies       | 47 | Incident Scene Pre-Arrival Staging Guidance for Emergency Responders |  |   |   |  |   |                                |  |  |   |  |   |                         |                                     |  |  |   |  |  |  |  |  |   |  |  |  |                                     |                                     |   |  |   |  |
|                      | 48 | Emergency Vehicle Preemption   |  |   |   |  |   |                                |  |  |   |  |   |                         | x                                   |  |  |   |  |  |  |  |  |   |  |  |  |                                     |                                     |   |  |   |  |
|                      | 49 | Mayday Notification  |  |   |   |  |   |                                |  |  |   |  |   |                         |                                     |  |  |   |  |  |  |  |  |   |  |  |  |                                     |                                     |   |  |   |  |
|                      | 50 | Transportation Infrastructure Protection                             |  |   |   |  |   |                                |  |  |   |  |   |                         |                                     |  |  |   |  |  |  |  |  |   |  |  |  |                                     |                                     |   |  |   |  |
|                      | 51 | Wide-Area Alert  |  |   |   |  |   |                                |  |  |   |  |   |                         |                                     |  |  |   |  |  |  |  |  |   |  |  |  |                                     |                                     |   |  |   |  |
|                      | 52 | Early Warning System   |  |   |   |  |   |                                |  |  |   |  |   |                         |                                     |  |  |   |  |  |  |  |  |   |  |  |  |                                     |                                     |   |  |   |  |
|                      | 53 | Evacuation and Reentry Management                                    |  |   |   |  |   |                                |  |  |   |  |   |                         |                                     |  |  |   |  |  |  |  |  |   |  |  |  |                                     |                                     |   |  |   |  |
|                      | 54 | Disaster Response and Recovery                                       |  |   |   |  |   |                                |  |  |   |  |   |                         |                                     |  |  |   |  |  |  |  |  |   |  |  |  |                                     |                                     |   |  |   |  |
|                      | 55 | Maintenance and Construction Activity Coordination                   |  |   |   |  |   |                                |  |  |   |  |   |                         |                                     |  |  |   |  |  |  |  |  |   |  |  |  |                                     |                                     |   |  |   |  |
|                      | 56 | Work Zone Management   |  |   |   |  |   |                                |  |  |   |  |   |                         |                                     |  |  |   |  |  |  |  |  |   |  |  |  |                                     |                                     |   |  |   |  |
|                      | 57 | Work Zone Safety Monitoring  |  |   |   |  |   |                                |  |  |   |  |   |                         |                                     |  |  |   |  |  |  |  |  |   |  |  |  |                                     |                                     |   |  |   |  |
|                      | 58 | Maintenance and Construction Vehicle and Equipment Tracking          |  |   |   |  |   |                                |  |  |   |  |   |                         |                                     |  |  |   |  |  |  |  |  |   |  |  |  |                                     |                                     |   |  |   |  |
|                      | 59 | Roadway Maintenance and Construction                                 |  |   |   |  |   |                                |  |  |   |  |   |                         |                                     |  |  |   |  |  |  |  |  |   |  |  |  |                                     |                                     |   |  |   |  |
|                      | 60 | Curve Speed Warning  |  |   |   |  |   |                                |  |  |   |  |   |                         |                                     |  |  |   |  |  |  |  |  |   |  |  |  |                                     |                                     |   |  |   |  |
|                      | 61 | Road Weather Motorist Alert and Warning                              |  |   |   |  |   |                                |  |  |   |  |   |                         |                                     |  |  |   |  |  |  |  |  |   |  |  |  |                                     |                                     |   |  |   |  |
|                      | 62 | Oversize Vehicle Warning   |  |   |   |  |   |                                |  |  |   |  |   |                         |                                     |  |  |   |  |  |  |  |  |   |  |  |  |                                     |                                     |   |  |   |  |
|                      | 63 | Weather Information Processing and Distribution                      |  | x   |   |  |   |                                |  |  |   |  |   |                         |                                     |  |  |   |  |  |  |  |  |   |  |  |  |                                     |                                     |   |  |   |  |
|                      | 64 | Weather Data Collection  |  | x   |   |  |   |                                |  |  |   |  |   |                         |                                     |  |  |   |  |  |  |  |  |   |  |  |  |                                     |                                     |   |  |   |  |
|                      | 65 | Spot Weather Impact Warning  |  | x   |   |  |   |                                |  |  |   |  |   |                         |                                     |  |  |   |  |  |  |  |  |   |  |  |  |                                     |                                     |   |  |   |  |
|                      | 66 | Parking Space Management   |  |   |   |  |   |                                |  |  |   |  |   |                         |                                     |  |  |   |  |  |  |  |  |   |  |  |  |                                     |                                     |   |  |   |  |

|                      |                          |  | ITS User Needs                                    |                                      |   |  |                                  |   |                             |  |  |  |   |   |  |  |  |   |  |   |   |  |   |  |                                 |   |  |                                  |                                      |   |
|----------------------|--------------------------|--|---|--------------------------------------|---|--|----------------------------------|---|-----------------------------|--|--|--|---|---|--|--|--|---|--|---|---|--|---|--|---------------------------------|---|--|----------------------------------|--------------------------------------|---|
|                      |                          |  | Implement/improve incident detection capabilities | Implement Smart Work Zone technology | Implement/enhance remote monitoring of transit vehicle mechanical condition | Develop/implement system-wide arterial management strategies | Monitor/collect air quality data | Provide on-line reservation system for demand-responsive transit services | Provide curve speed warning | Provide on-board automated enunciators | Reduce vehicle delays at rail grade crossings, Provide health monitoring of traffic signal equipment at intersections and rail crossings | Provide vehicle-over-height detection/warnings | Reduce commercial vehicle weight, width and height violations | Expand/upgrade automated passenger counters | Provide information on commercial vehicle operations (CVO) permit restrictions | Install/upgrade automatic vehicle location (AVL) on freeway service patrol vehicles and emergency vehicles | Provide interstate/inter-regional traveler information for commercial vehicles | Implement/expand dynamic message sign (DMS) installations on arterials and freeways | Implement/improve inter-jurisdictional signal coordination | Implement/upgrade computer aided dispatch (CAD) system for freeway service patrol | Provide information on available truck parking facilities | Deploy weigh-in-motion/mobile weigh enforcement technology | Improve/expand vehicle detection coverage on freeways/expressways | Warn travelers about trucks entering/existing work zones | Implement variable speed limits | Monitor queue lengths at ramp locations | Expand highway advisory radio (HAR) coverage on freeways/expressways | Improve ramp metering operations | Track locations of maintenance fleet | Implement automated/remote control gate systems |
| User Priority Points |                          |  | 69  | 69                                   | 68  | 68   | 68                               | 66  | 66                          | 64                                     | 63   | 61   | 59  | 59  | 58   | 56   | 54   | 54  | 53   | 53  | 53  | 52   | 51  | 51   | 50                              | 49                                      | 45   | 44                               | 43                                   | 18  |
| ITS Strategies       | 47                       | Incident Scene Pre-Arrival Staging Guidance for Emergency Responders |   |                                      |   |  |                                  |   |                             |  |  |  |   |   |  |  |  |   |  |   |   |  |   |  |                                 |   |  |                                  |                                      |   |
|                      | 48                       | Emergency Vehicle Preemption   |   |                                      |   |  |                                  |   |                             |  |  |  |   |   |  |  |  |   |  |   |   |  |   |  |                                 |   |  |                                  |                                      |   |
|                      | 49                       | Mayday Notification  |   |                                      |   |  |                                  |   |                             |  |  |  |   |   |  |  |  |   |  |   |   |  |   |  |                                 |   |  |                                  |                                      |   |
|                      | 50                       | Transportation Infrastructure Protection                             |   |                                      |   |  |                                  |   |                             |  |  |  |   |   |  |  |  |   |  |   |   |  |   |  |                                 |   |  |                                  |                                      |   |
|                      | 51                       | Wide-Area Alert  |   |                                      |   |  |                                  |   |                             |  |  |  |   |   |  |  |  |   |  |   |   |  |   |  |                                 |   |  |                                  |                                      |   |
|                      | 52                       | Early Warning System   |   |                                      |   |  |                                  |   |                             |  |  |  |   |   |  |  |  |   |  |   |   |  |   |  |                                 |   |  |                                  |                                      |   |
|                      | 53                       | Evacuation and Reentry Management                                    |   |                                      |   |  |                                  |   |                             |  |  |  |   |   |  |  |  |   |  |   |   |  |   |  |                                 |   |  |                                  |                                      |   |
|                      | 54                       | Disaster Response and Recovery                                       |   |                                      |   |  |                                  |   |                             |  |  |  |   |   |  |  |  |   |  |   |   |  |   |  |                                 |   |  |                                  |                                      |   |
|                      | 55                       | Maintenance and Construction Activity Coordination                   |   |                                      |   |  |                                  |   |                             |  |  |  |   |   |  |  |  |   |  |   |   |  |   |  |                                 |   |  |                                  |                                      |   |
|                      | 56                       | Work Zone Management   |   |                                      |   |  |                                  |   |                             |  |  |  |   |   |  |  |  |   |  |   |   |  |   |  | x                               |   |  |                                  |                                      |   |
|                      | 57                       | Work Zone Safety Monitoring  |   | x                                    |   |  |                                  |   |                             |  |  |  |   |   |  |  |  |   |  |   |   |  |   |  | x                               |   |  |                                  |                                      |   |
|                      | 58                       | Maintenance and Construction Vehicle and Equipment Tracking          |   | x                                    |   |  |                                  |   |                             |  |  |  |   |   |  |  |  |   |  |   |   |  |   |  |                                 |   |  |                                  | x                                    |   |
|                      | 59                       | Roadway Maintenance and Construction                                 |   |                                      |   |  |                                  |   |                             |  |  |  |   |   |  |  |  |   |  |   |   |  |   |  |                                 |   |  |                                  |                                      |   |
|                      | 60                       | Curve Speed Warning  |   |                                      |   |  |                                  |   | x                           |  |  |  |   |   |  |  |  |   |  |   |   |  |   |  |                                 |   |  |                                  |                                      |   |
|                      | 61                       | Road Weather Motorist Alert and Warning                              |   |                                      |   |  |                                  |   |                             |  |  |  |   |   |  |  |  |   |  |   |   |  |   |  |                                 |   |  |                                  |                                      |   |
|                      | 62                       | Oversize Vehicle Warning   |   |                                      |   |  |                                  |   |                             |  |  | x  |   |   |  |  |  |   |  |   |   |  |   |  |                                 |   |  |                                  |                                      |   |
|                      | 63                       | Weather Information Processing and Distribution                      |   |                                      |   |  |                                  |   |                             |  |  |  |   |   |  |  |  |   |  |   |   |  |   |  |                                 |   |  |                                  |                                      |   |
|                      | 64                       | Weather Data Collection  |   |                                      |   |  |                                  |   |                             |  |  |  |   |   |  |  |  |   |  |   |   |  |   |  |                                 |   |  |                                  |                                      |   |
|                      | 65                       | Spot Weather Impact Warning  |   |                                      |   |  |                                  |   |                             |  |  |  |   |   |  |  |  |   |  |   |   |  |   |  |                                 |   |  |                                  |                                      |   |
| 66                   | Parking Space Management |  |   |                                      |   |  |                                  |   |                             |  |  |  |   |   |  |  |  |   |  |   | x   |  |   |  |                                 |   |  |                                  |                                      |   |